



Lake Havasu City

Lake Havasu City
Municipal Courthouse
Council Chambers
92 Acoma Boulevard
Lake Havasu City, Arizona
86403
www.lhcaz.gov

Legislation Text

File #: ID 20-2446, Version: 1

COUNCIL COMMUNICATION

TO: Honorable Mayor and Council

FROM: Shawn Marie Irula, Human Resources/Risk Manager

SUBJECT:

Ratify Amendment No. 3 to the Services Agreement with CherryRoad Technologies, Inc., for Implementation Services for the Oracle Fusion Enterprise Resource Planning System (*Shawn Marie Irula*)

FUNDING SOURCE:

General Fund

PURPOSE:

Amend the Services Agreement with CherryRoad Technologies, Inc., for the implementation of the Oracle Fusion Enterprise Resource Planning (ERP) system.

BACKGROUND:

The City went live with the Human Capital Management (HCM) module of Oracle on August 24, 2019. Staff has been working with CherryRoad Technologies, Inc. (CRT) on configuration and system issues that arise as we utilize the system. Lake Havasu City does not have the staff available to dedicate to system configuration as it relates to the Positional Analysis, nor the expertise to investigate and correct issues as they arise. CRT is very familiar with the back-end configuration of the system and has been extremely resourceful in resolving issues. This amendment will allow the support hours needed to configure the system for the Positional Analysis implementation as well as troubleshoot and resolve issues. Staff recommends continuing the support with CRT for the HCM module.

COMMUNITY IMPACT:

Improved ERP services will allow the City to continue to improve automation, simplify processes, and provide more timely and complete financial reporting.

FISCAL IMPACT:

Funding in the amount of \$30,000 is available in the General Fund Human Resources/Risk Management budget for Fiscal Year 2020-21.

ATTACHMENTS:

Amendment No. 3 to Services Agreement

SUGGESTED MOTION:

I move to ratify Amendment No. 3 to the Services Agreement between Lake Havasu City and CherryRoad Technologies, Inc.