

Lake Havasu City

Legislation Details (With Text)

File #:	ID 17-1125	Version: 1	Name:		
Туре:	Action Item		Status:	Agenda Ready	
File created:	3/10/2017		In control:	City Council	
On agenda:	3/28/2017		Final action:		
Title:	Approve Production Agreement with DataProse LLC for Utility Billing Services				
Sponsors:					
Indexes:					
Code sections:					
Attachments:	1. Agreement with Dataprose for Utility Billing Services				
Date	Ver. Action E	Зу	Actio	on	Result

COUNCIL COMMUNICATION

TO: Honorable Mayor and Council

FROM: Kevin Morin, Customer Service Supervisor

SUBJECT:

Approve Production Agreement with DataProse LLC for Utility Billing Services

FUNDING SOURCE:

N/A

PURPOSE:

To enter into a new agreement with DataProse (the City's current Utility Billing provider) for utility billing services.

BACKGROUND:

The existing agreement with DataProse is set to expire on May 29, 2017. The City began working with DataProse to negotiate rates before the expiration of the current agreement. Through negotiations, the City was able to reduce the fees and services related to the bill package from \$.125 to \$.095 per bill for an annual savings of over \$10,000.00. No other rates were changed within the agreement.

COMMUNITY IMPACT:

Providing cost effective billing services.

FISCAL IMPACT:

In FY15/16 the annual expense to DataProse was approximately \$188,000. The City will realize an annual savings of over \$10,000.

ATTACHMENTS:

Agreement with DataProse

SUGGESTED MOTION:

I move to approve the Production Agreement with DataProse LLC for utility billing services.