Mayor Mark S. Nexsen
Vice Mayor Jeni Coke
Councilmember Gordon Groat
Councilmember David Lane
Councilmember Michele Lin
Councilmember Donna McCoy
Councilmember Cal Sheehy

Lake Havasu City
Police Facility
2360 McCulloch Blvd North
Lake Havasu City, Arizona
86403
www.lhcaz.gov

LAKE HAVASU CITY

City Council Regular Meeting
Minutes - Final

Tuesday, November 28, 2017   **6:00 PM**

1.   CALL TO ORDER

Mayor Nexsen called the meeting to order at 6:00 p.m.

2.   INVOCATION: Chaplain Bea Evans, City On A Hill International Church

Pastor Kay Zimmerman with City on a Hill International Church gave the invocation.

3.   PLEDGE OF ALLEGIANCE

The Mayor led in the Pledge of Allegiance.

4.   ROLL CALL

Present: 7 - Mayor Mark S. Nexsen, Vice Mayor Jeni Coke, Councilmember Gordon Groat, Councilmember David Lane, Councilmember Michele Lin, Councilmember Donna McCoy and Councilmember Cal Sheehy

5.   CALL TO THE PUBLIC

There were no requests to address the Council.

6.   CONSENT AGENDA

6.1   ID 17-1436   Approve the November 14, 2017, City Council Regular Meeting Minutes

6.2   ID 17-1437   Call for Executive Session Pursuant to A.R.S.§ 38-431.03(A) 4:00 p.m. Tuesday, December 12, 2017

Vice Mayor Coke moved to approve the Consent Agenda as presented, seconded by Councilmember Lane, and carried by the following vote:

Aye: 7 - Mayor Nexsen, Vice Mayor Coke, Councilmember Groat, Councilmember Lane, Councilmember Lin, Councilmember McCoy and Councilmember Sheehy

7.   CORRESPONDENCE, COMMUNICATIONS, PETITIONS, ANNOUNCEMENTS, CITY MANAGER REPORT

7.1   ID 17-1434   Announce Vacancies on Lake Havasu City Boards, Committees, and Commissions

City Clerk Kelly Williams announced the current vacancies on various Lake Havasu City Boards, Committees, and Commissions.

7.2   ID 17-1435   City Manager's Report

7.2 City Manager's Report

City Manager Charlie Cassens reported on the following:

- Code Enforcement Updates. There are currently 53 open cases.
- Building Permit Updates.
- The Annual Community Dinner is scheduled for Friday, December 15, 2017, at the Community Center. This year the team is offering two different serving times: Early Bird Seating at 4:00 p.m. and the 2nd Seating at 6:00 p.m. Santa will be making a special appearance again this year and Picture Perfect Photography, sponsored by Anderson Auto Group, will be on site to take one 5x7 portrait for individuals and families for free.
- Special Events:
  o December 1 & 2, 2017 – The 35th Annual Christmas Boat Parade of Lights in the Bridgewater Channel from 6:30 p.m. to 9:00 p.m.
  o December 1 through 3, 2017 – The 13th Annual Triple Crown Parade of Lights Baseball Tournament at Rotary Park, SARA Park, Dick Samp Park, and ASU Ballfield from 8:00 a.m. to 10:00 p.m.
  o December 2, 2017 – The Annual Jingle Bell Walk/Run at the Grand Island Walking Path from 8:00 a.m. to 12:00 p.m.
  o December 3, 2017 – The 34th Annual River Riders Toy Run on McCulloch Blvd. from 12:00 p.m. to 6:00 p.m.
  o December 7 through 10, 2017 – Big 6 AMA Motocross Race at the Island Track next to Crazy Horse Campgrounds from 8:00 a.m. to 4:00 p.m.

8.   PUBLIC HEARINGS

8.1   ID 17-1438   Discussion and Possible Action, If Needed, to Comply with the Arizona Open Meeting Law requirements following Executive Session Regarding Discussion of City Manager Candidates

Mayor Nexsen opened the public hearing. There being no comments, he closed the public hearing.

Councilmember Sheehy moved to direct staff to proceed as discussed in Executive Session, seconded by Vice Mayor Coke, and carried by the following vote:

Aye: 7 - Mayor Nexsen, Vice Mayor Coke, Councilmember Groat, Councilmember Lane, Councilmember Lin, Councilmember McCoy and Councilmember Sheehy

8.2 [ID 17-1430](#) Approve Services Agreement with CherryRoad Technologies Inc. for Purchase, Implementation and Support of the Oracle Fusion Enterprise Resource Planning (ERP) System

Administrative Services Director Tabatha Miller advised that staff is requesting Council approval of a new Enterprise Resource Planning (ERP) System. She said the total implementation cost for the Oracle Fusion ERP system is $1.2 million, with an additional $240,000 a year in annual licenses and fees.

Ms. Miller reviewed the following in her presentation:

City's Current Legacy System
- HTE, recently sold from Sungard to Superion
   o Financial
   o Budget
   o Payroll/HR System
   o Land Management (Building/Code Enforcement/Planning)
   o Customer Service (Utility Billing)
- Purchased in 2002
   o Functionality is not intuitive
   o Difficult to get reports, relying on unsupported report writers
   o Security setup very difficult to manage
   o Limited understanding of system
   o Third-party systems and add-ins unsupported and obsolete

Oracle Fusion System
- Systems
   o Financials
   o Procurement Cloud
   o HR/Payroll
   o Planning and Budget

Future Replacement Systems
- Land Management
- Utility Billing/Customer Service

Ms. Miller said the City has selected Cityworks for the land management system and Northstar for the utility billing system; however, those will most likely not be implemented for another year due to lack of resources. Ms. Miller stated that the City does not have enough staff on-site to support a large implementation at this time and also needs to finalize the pricing.

Technical Solutions
- New Technology
  - Designed for the Cloud not just modified to work in the Cloud
- Security and Governance
  - Homogeneous Platform with single sign-on security
- Workflow and Business Process
  - Homogeneous Platform to create better business processes
- Reporting and Analytics
  - Single data source using Oracle Business Intelligence (BI)
  - Real-time reporting and analytics
- One Platform for all Customers
  - All customers have the same product and same version

CherryRoad Technologies
- 3rd Party Consultant hired to implement Oracle and provide ongoing support
  - Project Management
  - Setup of City's Production, Test/Training and Development environments
  - Conversion of data from current system
  - Best Practices and workflow design
  - System testing and quality control
  - Train the Trainer Program

Implementation Timeline
- ERP
  - Implementation January 2018 through October 2018
- Human Capital Management (HCM)
  - Implementation April 2018 through January 2019
- Enterprise Performance Management (EPM)
  - Implementation July 2018 through January 2019

Councilmember Groat said he was in favor of the City moving forward with Oracle. He said he prefers the procedural language Semantic Query Optimization (SQO) over transitional language SQO, which is the difference between Oracle and Microsoft Dynamics; however, there will be more flexibility with the Oracle BI.

Councilmember Lane said the City's current system lasted approximately 15 years and asked what the lifespan of the new system would be, to which Ms. Miller said because the City is purchasing newer technology she anticipated at least 15 to 20 years.

Mayor Nexsen opened the public hearing. There being no comments, he closed the public

hearing.

Councilmember Groat moved to approve the Services Agreement between Lake Havasu City and CherryRoad Technologies Inc., seconded by Councilmember Sheehy, and carried by the following vote:

Aye: 7 - Mayor Nexsen, Vice Mayor Coke, Councilmember Groat, Councilmember Lane, Councilmember Lin, Councilmember McCoy and Councilmember Sheehy

9. CURRENT EVENTS

There were no council committee reports.

10. CALL TO THE PUBLIC

There were no requests to address the Council.

11. FUTURE MEETINGS

12. FUTURE AGENDA ITEMS

There were no requests for future agenda items.

13. ADJOURN

Upon motion by Vice Mayor Coke and seconded, the meeting adjourned at 6:23 p.m.

CERTIFICATION

I hereby certify that the foregoing is a full and true copy of the Regular Meeting Minutes of the Lake Havasu City Council held on the 28th day of November, 2017. I further certify that the meeting was duly called and posted, and that a quorum was present.

_____

Kelly Williams, City Clerk/CMC